# Gratitude Report

JULY 1, 2023 - JUNE 30, 2024

### BEAMING WITH GRATITUDE



Candlelight...a crackling bonfire... a beautiful, sunny day; to me, light symbolizes energy, possibility, and hope. Light also holds a very special place in our hearts (and our architecture) here at Valley. We ushered in 2024 full of hope and ignited in our purpose and our passion to care for others. Our collective efforts this past year sparked innovation and creativity, adaptability and resilience. We discovered new ways to work together and deliver care. While we continued to weather turbulence from many things outside of our control,

Learn more about Valley's Board and staff leadership:

we focused intent effort on stability, sustainability, and improved access to care our community needs.

Our extraordinary teams have proven time and time again that we are resilient, committed, and ready for whatever challenges lie ahead. On behalf of Valley Medical Center, thank you for being a bright and vibrant light that illuminates our journey, gives hope to our teams and those they care for, and helps us radiate our mission of caring for our community like family. Our future is bright and full of hope because of you.

With tremendous GRATITUDE,



Jeannine Erickson Grinnell Chief Executive Officer, Chief Financial Officer, and Superintendent of King County PHD No. 1



**Q** valleymed.org/leadership

# OUR COMMUNITY IMPACT

Primary, urgent, and specialty care clinic visits	739,055	Financial assistance provided to our community	\$55.3M
New patient visits	78,751	Extraordinary employees	4,218
Cath lab & special procedures	4,243	Volunteers in action hours	13,207
		Mammograms	23,615
Emergency department visits	88,319	Infusion center visits	24,528
Acute inpatient days	70,927	Clinical trials	79
Critical care days	8,497	# of new lung cancer diagnoses	106
Inpatient admissions	17,018	ulagrioses	
Babies delivered	2,733	# of new cancer diagnoses	1,252
NICU days	4,768	# of patient languages served	180

### Your Gift Gives Back

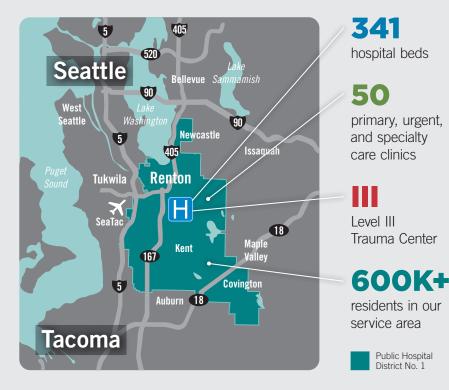
We are incredibly grateful for those who have joined Valley in caring for our community like family. To view our donor list, please scan the QR code or visit the link below. Making a one-time donation, becoming a recurring monthly donor, or leaving a legacy with an estate gift are tremendous ways to support your public hospital and our South King County residents.





**Q** valleymed.org/gift

### About Valley



### Recognition & Awards

We're pleased to share a few accolades Valley received in recent months:

Valley became the **first Center of Excellence in Nutrition and Dietetics in the nation** by the Commission on Dietetic Registration. This award recognizes Valley's credentialed nutrition and dietetics practitioners for their professional competencies within a highly competitive marketplace.

Patient Experience Platform (PEP) Health ranked Valley **#18 of the top 30 hospitals in the country for patient experience**. The rankings were determined by analyzing more than 30 million comments shared on social media and review websites.

Valley is one of five community hospitals in Washington on Becker's Hospital Review's 2024 "Great Community Hospitals" list. Per Becker's, "The community hospitals honored in this list are focused on bringing clinical and academic excellence, personalized and holistic care, and overall improved health to their communities."

Valley's **primary care clinics successfully sustained their recognition as National Committee for Quality Assurance Patient-Centered Medical Homes**. Valley has achieved this recognition every year since our initial application in 2018.

See more: ( **Q** valleymed.org/awards

### Decades of Service to Our Community



What is the longest amount of time you've

spent in one job? A year? 10 years? 20 or more? At Valley, we are fortunate to have dozens of staff members who have spent decades caring for our community. Among the long-tenured employees, there is an elite group who have worked at Valley for more than 40 years!

#### WE REACHED OUT TO THE 40+ GROUP TO ASK ABOUT THEIR TIME AT VALLEY.

The stories shared were heartfelt, and sometimes humorous, reflections on their careers, how the organization has grown, and interactions with colleagues and patients. Throughout the various submissions, one constant theme emerged—the staff and the community that make Valley, Valley, are why people stay here for their careers.

**blog.valleymed.org** 



### **Share Thanks With Your Caregivers**

Staff members are the cornerstone of the care provided at Valley, and we are incredibly grateful



for each of them as they uphold our commitment to our community. Since launching four years ago, the Thank a Caregiver program has recognized over 2,000 individuals for their outstanding work. Through your support, the program grows each year, and proceeds are reinvested to recognize and thank staff for their efforts.

**R** valleymed.org/sharethanks

# Valley Medical Center's New Cancer Center Set to Open February 3, 2025!

We are thrilled to announce the opening of the first phase of Valley Medical Center's new Cancer Center, welcoming our first patients on February 3, 2025. This innovative and healing space will provide integrated, compassionate cancer care with advanced treatment and specialized services specifically designed to support oncology patients and their loved ones - all under one roof.



This initial phase includes our new Infusion Center with 40% greater capacity, Fast Track Rooms, Compounding Pharmacy, Acute Symptom Management Clinic, and the Trapper & Samantha Wellbeing Support Center.



Cancer continues to be the leading cause of illness and death within our district, and we know that patients are better served when they can get treatment closer to home, at an institution they know and trust, with family and friends by their side.

THIS NEW FACILITY WILL PROVIDE A **BEACON OF HOPE. WITHIN AN EXPANDED** AND TRANQUIL NEW SPACE. FOR OUR **GROWING NUMBER OF PATIENTS IN NEED.** 

This incredible milestone would not be possible without the support of our Board of Trustees; senior leadership; oncology leaders, providers, and caregivers; our lead donor and longtime supporter, Valley Girls & Guys!; and over 500 individual and corporate donors who have made this a reality.

Phase Two (Oncology & Hematology Clinic, Laboratory, Multidisciplinary Clinic, and Café) and Phase Three (Radiation Oncology) will cost approximately \$45M to complete. Your help is needed – we invite you to join the Cancer Center campaign today!

valleymed.org/donate

valleymed.org/cancercenter

### Save the Date

Join Us! Ribbon Cutting Celebration, January 16, 4 – 8 PM, East Pavilion at Valley

Commemorate this historic moment and learn how we are improving cancer care for patients and their loved ones right here in South King County!

# Our Journey Toward Healthcare Equity

At Valley, we are immensely proud to have an amazing tapestry of diversity and individuality across our team of professionals who are dedicated to providing remarkable care for our community. Our service area is home to the most diverse population in Washington state, including residents speaking over 180 different languages.

#### AS A RESULT, WE CONTINUALLY STRIVE TO **BE AN INCLUSIVE ORGANIZATION THAT FOSTERS** UNDERSTANDING AND BELONGING FOR ALL.

Diversity is about learning from others, providing support and respect to those with both similar and different experiences, and welcoming new opinions. We invite each member of our community to join us on this journey-to challenge personal biases, to be an ambassador for equity for the diverse populations we serve and employ, and to care for all in our community like family.

**valleymed.org/healthequity** 

### Financial Information July 1, 2023 – June 30, 2024

#### **SUMMARY**

\$907,671,000

\$92,943,000

\$950,419,000

Total Operating Revenue

Total Nonoperating Income

Total Operating Expenses

\$636,780,730 67%

Direct Care Expenses

Indirect Expenses

\$313.638.270 33%

Includes all Philanthropy. 2.9% of Total Operating

Revenue is an allocation from local property taxes.

#### **DONATION DETAILS**

How You Gave

\$665,760 84% in support of the Cancer Center

\$42,283 5% in support of Valley's Greatest Needs Funds

\$33,759 4% in support of employee recognition

**\$19,890 3%** in support of the Hope for Life Fund

**\$31,190 4%** in other donations

#### **DOLLARS IN ACTION** Valley's Investment in the Community

Each year, Valley directly supports community members by providing items, services, and financial support. Low-income Medicare and Medicaid patients make up a significant share of the population for whom we provide care and Valley also absorbed \$175M in un and under compensated costs. Please visit the link below for a detailed breakdown.

**Q** valleymed.org/dollarsinaction

### Thank you for helping us care for our community like family!

Name(s) Address City State Zip Code Email Home / Work / Cell (circle one) I would like to remain anonymous on published donor lists Gift in honor/memory of I would like more information about Planned giving Thank a Caregiver Tribute Donating stock Supporting the Cancer Center Mv Contribution \$100 \$25 \$50 \$1,000 Other \$500 Frequency One-time Monthly I am pledging a future gift of \$ to be paid by \_ date Payment method Check/cash enclosed (Please make payable to Valley Medical Center.) Gift to be issued by donor advised fund (DAF) Charge my credit card Card number CVV Exp. Date Name on card Signature

My employer will match my gift Company/Employer name

(Please include gift match form from employer or register on your company's matching gift website.)





# BRIGHTEN OUR COMMUNITY

### Support Valley today.

Valley continually works to care for our community by improving access to care and enhancing and expanding vital programs and services. Now, more than ever, we need your support in this effort. Your gift will help ensure we can adapt and grow to meet emerging needs and allow us to better serve the residents who call South King County home.

Visit valleymed.org/vmccares to learn more about areas in need of support and methods of giving or contact Carrie Murayama, Director of Philanthropy & Volunteer Services, at 425.690.5956 or via email carrie\_murayama@valleymed.org.

R valleymed.org/vmccares



WE are ley

Your gift in support of Valley is tax deductible. Valley Medical Center, also known as Public Hospital District No. 1 of King County, is a 501(c)(3) organization. All gifts are tax-deductible to the full extent of the law. Our federal tax identification number is 91-6000986. © 2024 VMC (Rev 11/24) VMC-00069

### UW Medicine

#### VALLEY MEDICAL CENTER

Board of Commissioners of Public Hospital District No. 1 of King County 400 S 43rd St Renton, WA 98055-5714